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Water Loss Audit

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Water Audit Report for 280002, Year 2020

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The **Save** button will save any data you enter for retrieval on future visits to this site. Use the **Submit Worksheet** button to save your data and indicate that your form is completed and ready for TWDB review.

IMPORTANT - Read this - How to use the Save, Submit Worksheet and Un-Submit Worksheet buttons -->

If further assistance is needed contact WLA-Group@twdb.texas.gov or 512.463.0987.

*** FIELDS MARKED WITH A RED STAR MUST BE FILLED OUT BEFORE THIS FORM CAN BE SUBMITTED.**

A. Water Utility General Information

1. Water Utility Name: CITY OF LULING

1a. Regional Water Planning Area: L

1b. Address: 509 E CROCKETT ST

City State Zip: LULING, TX 78648-2603

2. Contact Information:

* 2a. Name:
james mace

* 2b. Telephone Number:
(512) 738-1279

* 2c. Email Address:
watersuper@cityofluling.net

* Have you completed Water Loss Auditor Training?

Yes

No

[Upload Training Completion Document](#)

3. Reporting Period:

* 3a. Start Date: 1/1/2020 (m/d/yyyy)

* 3b. End Date: 12/31/2020 (m/d/yyyy)

4. Source Water Utilization:

4a. Surface Water: 100.00 %

4b. Ground Water: 0.00 %

5. Population Served:

5a. Retail Population Served: 5,869

5b. Wholesale Population Served: 0

* 6. Utility's Length of Main Lines: 250.00 miles Assessment Scale: 0.5

* 7. Total Retail Metered Connections - Active and Inactive: 2,386

* 7b. Service Connections: 2,385 Assessment Scale: 1

8. Number of Wholesale Connections Served: 0

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Water Audit Report for 280002, Year 2020

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* 7. Total Retail Metered Connections - Active and Inactive: 2,386

* 7b. Service Connections: 2,385 Assessment Scale: 1

8. Number of Wholesale Connections Served: 0

9. Service Connection Density:	9.54 connections per mile		
* 10. Average Yearly System Operating Pressure:	65.00 psi	Assessment Scale:	1.5
11. Volume Units of Measure:	gallons		

B. System Input Volume

12. Volume of Water Intake:	0 gallons		
* 13. Produced Water:	253,773	Assessment Scale:	1.5
13a. Production Meter Accuracy:	0.00 %	Assessment Scale:	1.5
13b. Corrected Input Volume:	0 gallons		
14. Total Treated Purchased Water:	253,773,000 gallons	Assessment Scale:	1.5
14a. Treated Purchased Water Meter Accuracy:	100.00 %	Assessment Scale:	1.5
14b. Corrected Treated Purchased Water Volume:	253,773,000 gallons		
15. Total Treated Wholesale Water Sales:	0 gallons	Assessment Scale:	1.5
15a. Treated Wholesale Water Meter Accuracy:	0.00 %	Assessment Scale:	1.5
15b. Corrected Treated Wholesale Water Sales Volume:	0 gallons		
16. Total System Input Volume:	253,773,000 gallons		

C. Authorized Consumption

* 17. Billed Metered:	235,476 gallons	Assessment Scale:	1.5
18. Billed Unmetered:	0 gallons	Assessment Scale:	1.5
19. Unbilled Metered:	0 gallons	Assessment Scale:	1.5
20. Unbilled Unmetered:	3,172,162 gallons	Assessment Scale:	1.5
<input checked="" type="checkbox"/> Use 1.25% of System Input Volume			
21. Total Authorized Consumption:	3,407,638 gallons		

D. Water Losses

22. Water Losses: 250,365,362 gallons

E. Apparent Losses

* 23. Average Customer Meter Accuracy:	100.00 %	Assessment Scale:	1.5
24. Customer Meter Accuracy Loss:	0 gallons		
25. Systematic Data Handling Discrepancy:	0 gallons	Assessment Scale:	1.5
26. Unauthorized Consumption:	634,432 gallons	Assessment Scale:	1.5
<input checked="" type="checkbox"/> Use 0.25% of System Input Volume			
27. Total Apparent Losses:	634,432 gallons		

F. Real Losses

28. Reported Breaks and Leaks: 0 gallons Assessment Scale: 0.5

9. Service Connection Density:	9.54 connections per mile		
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F. Real Losses

28. Reported Breaks and Leaks: 0 gallons Assessment Scale: 0.5

29. Unreported Loss:	249,730,930 gallons	Assessment Scale:	0.5
30. Total Real Losses:	249,730,930 gallons		
31. Total Water Losses:	250,365,362 gallons		
32. Non-Revenue Water:	253,537,524 gallons		

G. Technical Performance Indicator for Apparent Loss

33. Apparent Losses Normalized:	0.73 gallons lost per connection per day
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H. Technical Performance Indicators for Real Loss

34. Real Loss Volume:	249,730,930 gallons
35. Unavoidable Annual Real Losses Volume:	0 gallons
36. Infrastructure Leakage Index:	0.00 I.L.I.
37. Real Losses Normalized - Service Connections:	286.87 gallons lost per connection per day
38. Real Losses Normalized - Main Lines:	2,736.78 gallons lost per mile per day

I. Financial Performance Indicators

39. Total Apparent Losses:	634,432 gallons		
* 40. Retail Price of Water:	12.50000 \$ per gallon	Assessment Scale:	1.5
41. Cost of Apparent Losses:	\$7,930,400		
42 Total Real Losses:	249,730,930 gallons		
* 43. Variable Production Cost of Water:	12.500000 \$ per gallon	Assessment Scale:	1.5
44. Cost of Real Losses:	\$3,121,636,625		
45. Total Cost Impact of Apparent and Real Losses	\$3,129,567,025		
46. Total Assessment Score:	26.5		

J. System Losses and Gallons Per Capita per Day (GPCD)

47. Total Water Loss per Connection per Day:	287.60 gallons
48. GPCD Input:	118
49. GPCD Loss:	117

K. Wholesale Factor Adjustments

50. Percent of Treated Wholesale Water Traveling through General Distribution System:	0.00 %
51. Volume of Treated Wholesale Water Traveling through General Distribution System:	0
52. Wholesale Factor:	0.00
53. Adjusted Real Loss Volume:	249,730,930

29. Unreported Loss:	249,730,930 gallons	Assessment Scale:	0.5
30. Total Real Losses:	249,730,930 gallons		
31. Total Water Losses:	250,365,362 gallons		
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Comments

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Comments

MIKE HENDRICKS

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May 17, 2021

For your system to be properly credited for distributing the 2020 CCR, you must fill out the Consumer Confidence Report Certification of Delivery and **mail the complete 2020 CCR and the Certification of Delivery** to one of the addresses below by July 1, 2021. The CCR that you mail to the TCEQ **must be a copy of what was provided to your customers**. Do not fax or email the CCR to the TCEQ.

If submitting by certified mail:	If submitting by regular mail:
TCEQ PDW Section - MC 155, Attn CCR 12100 Park 35 Circle Austin, Texas 78753	TCEQ PDW Section - MC 155, Attn CCR PO BOX 13087 Austin, TX 78711-3087

If a system wishes to deliver the CCR electronically to their customers, the system may do so by the following methods:

- Mailing notification of online CCR availability with a **direct URL**;
- Emailing notification of online CCR availability with a **direct URL**;
- Emailing the CCR as an embedded image; or
- Emailing the CCR as an attachment to an email.

If a PWS is aware of a customer's inability to receive a CCR by the chosen electronic method, it must provide the CCR by an alternative method allowed by the rule.

If you need additional assistance on how to complete and distribute your 2020 CCR please contact:

CCR Compliance Coordinators
PWSCCR@tceq.texas.gov
512-239-4691

Sincerely,



Steven Swierenga, Manager
Drinking Water Special Functions Section
Water Supply Division
Texas Commission on Environmental Quality

cc: TCEQ Region 14 Attention Water Section Manager
JOSHUA FARRELL, 509 E CROCKETT ST, LULING TX 78648-2603

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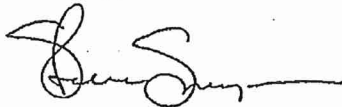
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Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF TIER III PUBLIC NOTICE TO CUSTOMERS:

Public Water System (PWS) name: Warm Springs Rehab HospitalPWS ID: o890005

Type of Violation or Situation	Time Period(s) of Violation	# Samples Required	# Samples Submitted
M&R	06/01/2020 – 09/30/2020	5	5

30 TAC 290.122(c) states that the owner or operator of a PWS who fails to perform required monitoring, fails to comply with a test procedure, or is subject to variance or exemption granted under §290.102(b) shall notify persons served by the system no later than one year after the PWS learns of the violation. The initial public notice shall be issued in the following manner:

Please indicate how the PWS provided this public notice to customers, mark all that apply:

COMMUNITY WATER SYSTEM:

- Mail or other direct delivery to each customer receiving a bill and to other service connections to which water is delivered **OR**
- Reporting in the Consumer Confidence Report (CCR) **(At least one of these two options is required)**
AND any other method reasonably calculated to reach other persons served by the PWS such as (choose one or more below):
- Delivery of multiple copies for distribution to others (i.e. apartment building owners, large private employers)
- Continuous posting in conspicuous public places within the area served
- On the internet
- Electronic delivery or alert systems (e.g., reverse 911)
- Delivery to community organizations

NONCOMMUNITY WATER SYSTEM:

- Continuously post Notice in conspicuous places within affected PWS or service area **OR**
- Mail or direct delivery to each customer or service connection **(At least one of these two options is required)**
AND any other method reasonably calculated to reach other persons served by the PWS



Texas Commission on Environmental Quality

CERTIFICATE OF DELIVERY OF TIER III PUBLIC NOTICE TO CUSTOMERS:

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PWS ID: 0890005

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- Mail or direct delivery to each customer or service connection **(At least one of these two options is required)**
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such as (choose one or more below):

- Publication in a local newspaper or newsletter distributed to customers
- E-mail to notify employees or students
- Electronic delivery or alert systems (e.g., reverse 911)
- Delivery of multiple copies to central locations (e.g., community centers, large employers)
- On the internet

In accordance with 30 TAC §290.122(g), all public water systems that are required to issue public notice to persons in accordance with 30 TAC §290.122, and that sell or otherwise provide drinking water to other public water systems (i.e., consecutive systems), shall provide public notice to the owner or operator of the consecutive systems.

This PWS provides water to consecutive systems and those systems have been provided public notice.

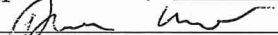
Notice to Consecutive Systems was delivered on: _____ (date)
by the following means: _____

Comments:

Violation was due to a clerical issue.

“I certify under penalty of law that this document and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person or persons who manage the system, or those persons directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate, and complete. I am aware that there are significant penalties for submitting false information, including the possibility of fines and imprisonment for knowing violations.”

NOTE: 30 TAC 290.122(f) requires the PWS to provide a copy of the Public Notice issued and a signed Certificate of Delivery to the Executive Director within 10 days.

Date of Delivery to Customers: 06-18-2021 Phone: 830-875-5131
Certified by (print name): James Mace Title: Water Super
Signature:  Date: 06-18-2021

Submit a copy of the Public Notice delivered to customers and a copy of this completed Certificate of Delivery to the TCEQ at:

E-mail: pwspn@tceq.texas.gov

Mail: TCEQ, Water Supply Division, MC-155
Attn: Public Notice
P.O. Box 13087
Austin, TX 78711-3087

A Word version of the PN and COD are located on the TCEQ web page titled ‘Public Notice Language for Drinking Water Compliance’:

https://www.tceq.texas.gov/drinkingwater/public_notice.html

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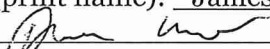
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**LEAD & COPPER RULE MONITORING AND REPORTING VIOLATION
MANDATORY LANGUAGE - TIER III**

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Warm Springs Rehab Hospital has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F. Even though these were not emergencies, as our customers, you have the right to know what happened and what we are doing (or did) to correct these situations.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During 06/01/20 – 09/30/20 we did not complete all monitoring or testing for Lead and Copper and therefore cannot be sure of the quality of your drinking water during that time.

The table below lists the contaminant(s) we did not properly test for during the last year, how often we are supposed to sample for [these contaminants], how many samples we are supposed to take, how many samples we took, when samples should have been taken, and the date on which the follow-up samples were [or will be] taken.

Contaminant	Required sampling frequency	Number of samples taken	When samples should have been taken	When samples were or will be taken
<i>Lead and copper tap water sampling</i>	<i>Yearly</i>	<i>5</i>	<i>06/01/2020 – 09/30/2020</i>	<i>09/17/2020</i>
<i>Lead and Copper entry point sampling</i>				
<i>Water quality parameters</i>				

What is being done?

We are working to correct the problem. For more information, please contact James Mace at 830-875-5131 or Mail to City of Luling, 2510 E. Pierce st 78648 Luling TX.

The correct number of samples were collected at the right times and locations, Due to a clerical error they were temporarily rejected.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the City of Luling. Public Water System Number:

TX 0890005

Date Distributed: 06-18-2021

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